

Common Troubleshooting Procedures with VtigerCRM

HOW TO SET A CRON JOB AFTER VTIGER INSTALLATION

- Ssh root into server
- Edit: Crontab -e
- Add: /3 * /bin/sh /var/www/html/vtigercrm/cron/vtigercron.sh
- Save & Exit: wq! + Enter
- Restart cron: service crond restart

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HOW TO RESOLVE SYNTAX ERROR AND EMPTY WORKFLOW PAGE AFTER VTIGER INSTALLATION

- Login to server SSH (root)
- Run: apt-get install php-mbstring
- Restart apache: systemctl restart apache2.services

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